

W.F. HARRIS LIGHTING, INC.

LIFETIME WARRANTY

W. F. Harris Lighting, Inc. warrants all manufactured luminaires to be free from defects in materials and workmanship when properly maintained, under normal use and service, for a period of one (1) year from date of shipment. LED arrays and LED drivers are warranted for a period of five (5) years from date of shipment. W. F. Harris Lighting, Inc. will repair or replace any polycarbonate lens or housing against breakage for the lifetime of the installation. Yellowing of the polycarbonate lenses is part of the natural aging process and is not covered by this warranty.

W. F. Harris Lighting, Inc. reserves the right to issue credit, repair or replace the defective merchandise as its option. W. F. Harris Lighting, Inc. also reserves the right to examine the defective products prior to warranty approval. Original proof of purchase is required for any warranty consideration, and warranty is extended only to original purchaser and not transferable.

A Return Goods Authorization (RGA) number is required from W. F. Harris Lighting, Inc. and the product may be returned directly to W. F. Harris Lighting, Inc., 4015 Airport Extension Road, Monroe, NC 28110. A representative is available during standard business hours by calling our toll-free number 800-842-9345 to provide immediate resolution of any field problems encountered with W. F. Harris Lighting, Inc. products. All products shipped back to W. F. Harris Lighting, Inc. must be carefully and properly packed and transportation and insurance must be prepaid.

W. F. Harris Lighting, Inc. is not responsible for damage to its products through direct or near lightning strikes, natural disasters, natural aging, improper installation, use or attempts to operate product above its rate capacity or voltage, intentionally or otherwise or for unauthorized repairs. Failure to notify W. F. Harris Lighting, Inc. of unsatisfactory operation; improper installation; improper or unauthorized maintenance, repairs, or adjustments; or use in applications for which it is not intended shall terminate this Warranty and shall relieve W. F. Harris Lighting, Inc. from any further responsibility hereunder. Destruction by fire, paint, or acid is not covered by this warranty.

Warranty does not cover and W. F. Harris Lighting, Inc. is not responsible for labor or freight costs incurred in connection with installation, removal or replacement of products on the jobsite and will not honor consequential or incidental damages arising from the use of the products. W. F. Harris Lighting, Inc. agrees only to put into proper operating condition, or at W. F. Harris Lighting, Inc.'s option, replace such products. W. F. Harris Lighting, Inc.'s entire liability of any claim of loss or damage resulting from a defective product is limited to the replacement of the product.

The foregoing warranty is exclusive of all other warranties and no other warranties of any kind are expressed or implied.

The Nite Owl® Product Line has a separate Warranty and is excluded from these provisions.

W. F. Harris Lighting, Inc. • 4015 Airport Extension Road, Monroe, NC 28110
PO Box 5023, Monroe, NC 28111-5023
Phone: (704) 283-7477 • Toll Free: (800) 842-9345
E-Mail: customerservice@wfharris.com • Web Site: www.wfharrislighting.com